

Rethinking Resource Sharing: Inspiring Librarians. Empowering People. A Plan for 2012

RRS Purpose: Create pandemic change inspiring libraries to meet user expectations through innovative resource sharing service.

This is accomplished by:

- Building awareness of information access in the library community,
- Simplifying processes for libraries, and
- Creating easy access to content for the library user.

Building Awareness. To build awareness in the library community, the Rethinking Resource Sharing Initiative will:

- Publish a list of examples of the Manifesto to spark discussion and inspire libraries. (Communications, Policies)
- Collect data to determine what services are already in place comparing user perceptions with actual services available. (User Needs)
- Coordinate a cost benefit study of the impact of charging lender fees on the effectiveness of resource sharing. (Policies, User Needs)
- Create an international "direct delivery" brand for all libraries to use. (Delivery)
- Develop an award and checklist of criteria to achieve the award as a tool for libraries to assist them with steps toward updating their practices to be more in line with the principles of the Manifesto. (Communications, Policies)
- Identify and analyze current direct delivery projects in terms of approach, cost, sustainability and replicability. (Delivery)

Simplifying Processes. To simplify library process, the Rethinking Resource Sharing Initiative will:

- Develop a tool kit to help libraries or library associations implement resource sharing services in line with the principles of the Manifesto. (Policies, Communications)
- Publish best practices workflow examples. (Policies, Communication, Interoperability)
- Develop a procedure for libraries to accept requests from and deliver directly to users in different countries. (Delivery)
- Create a global sharing group like LVIS. (Policies, Delivery)
- Facilitate national and international efforts to obtain favorable delivery contracts with service providers such as USPS, UPS, or FedEx. (Delivery)
- Investigate print-on-demand solutions and evaluate their effectiveness in resource sharing. (Delivery)
- Investigate and promote the viability of using existing delivery services to facilitate the return of materials, from user to home library. (Delivery)
- Work with other national and international groups to examine existing courier services in order to identify ways to facilitate their creation, interoperability and success. (Delivery)

Creating Easy Access. To facilitate easy access to content for library users, the Rethinking Resource Sharing Initiative will:

- Release GoGetter tool and promote it in the library community. (Interoperability)
- Coordinate a program for reciprocal faculty and student on-site borrowing between institutions worldwide. (Policies)

Potential Future Activities:

- Conduct and publish the results of an assessment of constituents' knowledge, awareness, and use of interlibrary loan services available at their local library.
- Coordinate a user study to identify and address service gaps.
- Create a policy drive for instituting 12-week loan periods among academic libraries.
- Develop a best practices immersion program or institute.
- Promote, rationalize and keep costs down for digitization scan-on-demand efforts through regional discussions and relationships with organizations that do large-scale digitization.
- Publish a directory of individuals/institutions who have implemented services reflecting the Manifesto principles to be available for information, referral, and presentations.
- Work with vendors to create interoperable circulation and interlibrary loan systems.
- Achieve endorsement of the Manifesto in all 50 US states and at least 10 non-US countries.
- Advertise the benefits of resource sharing.
- Encourage global library resource sharing through partner/mentor library programs, conferences addressing international sharing issues, etc.
- Promote automatic registration for ILLiad at the point of general library service registration.